

Is The Coronavirus Considered A Disaster, And Can I Receive Disaster Unemployment Assistance?

If the president of the United States declares the coronavirus a national disaster, and if individuals experience a loss of work as a result, they may be eligible for unemployment benefits and/or Disaster Unemployment Assistance. If Delaware launches the Disaster Unemployment Assistance program the public will be notified.

If An Employee Receives Unemployment Benefits As A Result Of A Coronavirus-related Business Shutdown, Will The Employer's Unemployment Taxes Increase?

Unemployment benefits are proportionately charged to each employer based on weeks worked and wages earned in each individual's base period. Contributory employers could see an increase in their tax rate, which could result in higher taxes. Reimbursing employers would be charged dollar for dollar for benefits paid, which could result in higher

than expected unemployment costs. Employers are able to apply for a rehire credit.

Are Claimants Required To Look For Work?

Work search requirements will be waived during the state of emergency for claimants filing for benefits as a result of the coronavirus outbreak.

How Do I File For Benefits Or Contact The Office With Questions?

Workers should file for benefits on the Delaware Division of Unemployment Insurance website at <https://ui.delawareworks.com/>.

The phone lines are extremely busy and the Delaware Department of Labor (DOL) is working to add employees. Email your questions to uiclaims@delaware.gov and please include your name and claim/confirmation number, if you have one.

DOL has a Frequently Asked Questions flyer available via text – text uifacts to 555888, and available on their websites at dol.delaware.gov or ui.delawareworks.com. People can also call [302-761-8446](tel:302-761-8446) however, there is a longer than usual wait

time to speak with a claims processor.

For more information about the details around eligibility please see the [CARES Act FAQ's sheet](#) provided by Senator Tom Carper's office.

[Sign up for weekly email Unemployment Updates for Delawareans.](#)

The email will also contain:

- Updates on UI claims processing procedures
- Links to employment resources
- Immediate employment opportunities for those affected by job loss due to the global pandemic

Visit [DOL on Facebook](#), where they are posting frequent videos and information about unemployment.